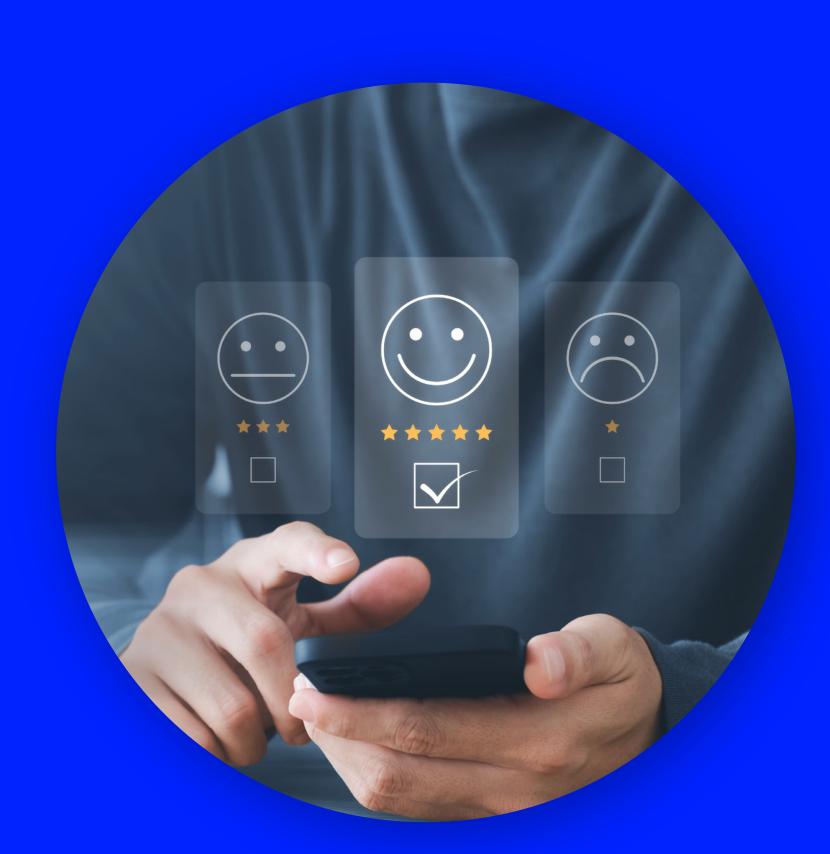


6 Ways Conversational Al Can Benefit Your Business



Conversational Al powered Chatbots, Voicebots or Intelligent Assistants are transforming the way businesses operate and customers are becoming accustomed to a new level of service.

24/7 Customer Care and Support

Maximum flexibility for customers is essential. Conversational AI allows businesses to provide a higher level of customer service at any time of the day or night.

Scale Your Business With Ease

Al powered Chatbots and Intelligent Virtual Assistants can be programmed to handle millions of contacts and are continually improving over time, so they will only increase in efficiency and increase your capacity.

Improved Response Times For Demanding Customers Instant resolutions for straightforward queries

without the need for human intervention, freeing up agents and reducing complaints.

Assistants are helping the CyberHelpline solve

83%
of cases without human intervention.

Virtual

Collect Insightful Customer Data Decipher user data collected by Conversational AI and utilize findings to enable higher levels of personalization, better service quality and

to enable higher levels of personalization, better service quality and improved customer satisfaction.

Conversational AI mitigates human errors and allows businesses to operate at

Reduce Human Error

'machine speed' responding with accurate 'human-like' answers from vast quantities of information within milliseconds.

are expected to be saved by using chatbots by 2023. [2]

based on previous searches and behavior, leading to increased sales.

Personalize Your Service

Machine learning enables personalized audience targeting options



OpenDialog Conversational Al Solutions

Our Intelligent Chatbots and Virtual Assistants make it easier to automate, scale and manage complex business processes without losing a

human-like touch. With the ability to complete 80% of work without human

intervention, v the industry average of 30%, our Conversational AI software

delivers personalized and engaging interactions for your customers,

improves service speed and increases ROI.

Book A Demo

[1]https://cdn2.assets-servd.host/paltry-coyote/production/exports/1e02568f10207f5f7052a41fa28de0a4/zendesk-cx-trends-2022-report.pdf